

Prebid Queries Replies for RFP 05/2020-21 dated 10/06/2020 for Selection of Vendor for Supply, Installation, Development, Implementation, Customization and Maintenance of Online Loan Against DEMAT Securities Solution

Sl. No.	Page No.	Section	RFP Clause	Clause/Technical Specification	Bidder's Query	Bank's Reply
1	36	Annexure-2 Eligibility Criteria Declaration	Eligibility Criteria no. 3	Financials: Eligibility Criteria: The Bidder should be in profit during last two years of its operation. This profit shown should be from individual company and not from any group of companies. Documents to be submitted for Eligibility Criteria Compliance: Bidder has to submit copies of audited Balance Sheets for last 2 Years [i.e. 2017-18 and 2018-19]. AND Bidder must produce a certificate from the Company's Chartered Accountant to this effect. The documents certified by Chartered Accountants should mandatorily contain Unique Document Identification Number.	Request for relaxation on the clause for profitability in the past 2 years. If not, please allow the bidding to be lead by the parent company of the subsidiary	Bidder has to comply with RFP Terms. However, Parent company of the OEM can participate.
2	36	Annexure-2 Eligibility Criteria Declaration	Eligibility Criteria no. 4	Financials: Eligibility Criteria: The Bidder should have Positive Net Worth as on 31/03/2019. Documents to be submitted for Eligibility Criteria Compliance: The Bidder must produce a certificate from the Company's Chartered Accountant to this effect. The documents certified by Chartered Accountants should mandatorily contain UDIN.	Request for relaxation on the clause for positive Net worth. If not, please allow the bidding to be lead by the parent company of the subsidiary	Bidder has to comply with RFP Terms. However, Parent company of the OEM can participate.
3	38	Annexure-7 <u>Technical & Functional Requirement Development, Implementation and Maintenance of Loan against Securities</u>	Requirement Point No: 13	13. The solution should be capable of integration with various other solutions such as DP system of the Bank, NSE/BSE (for real time prices and monitoring of Risk parameters on real time basis), Canara Bank Back Office systems and The Core Banking system of the Bank, Credit Bureaus. The selected vendor will be responsible for identifying the detailed interface requirements for integrating the proposed packages to the LAS.	At a high level, kindly mention the the integration mechanism supported by these external systems.	1. Bidder to facilitate integration with NSE/BSE 2. There will be API / ISO based integration with DP systems of the Bank. 3. Credit Bureaus to be proposed by selected bidder.



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4	38	<u>Annexure-7</u> <u>Technical & Functional Requirement Development, Implementation and Maintenance of Loan against Securities</u>	Requirement Point No: 14	14. The solution should be in English language. However it should have the capability to support certain communication templates in regional language also.	Kindly elaborate on what communication template are we referring to in the the requirement. Additionally, which regional language should be supported.	The RFP Clause is modified as under: "14. The solution should be in English language. Bank at its discretion may procure the solution for Hindi. Integration Cost for the Hindi to be quoted separately in Bill of material. Bidder has to implement the solution with Hindi templates within 6 Months from date of placing order for Hindi"
5	42	<u>Annexure-8</u>	Scope of Work	4. <u>Interface & Integration requirements:</u> 4.5. The interface architecture should be clearly defined. The integration architecture should include the types of interfaces supported; the standards used and should comply with Bank architecture principles.	Kindly provide us the Bank's architecture principles so that we can ensure our architecture abides by the same principles.	Solution quoted by Bidders should support a 3- Tier Architecture i.e App, Web/DMz and Database.



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6	43	<u>Annexure-8</u>	Scope of Work	<p>5. Software Licenses:</p> <p>5.1. The Bank will not be responsible or liable for any infringements or unauthorized use of the licensed products. In the event of any claims against the Bank for any license related issues, the selected Bidder will have to act upon the same and all liabilities and claims whatsoever will have to be settled by the selected Bidder.</p> <p>5.2. Further, if the selected Bidder has missed out providing any required licenses to the Bank, then the Bank will not bear any additional amount for procurement of such licenses at a later date.</p> <p>5.3. Selected Bidder is required to consider the Technical Support of the Solution and related application software for the period of contract from day one.</p>	Kindly confirm does the Bank have any restrictions/limitations against open source licenses such as Camuna, minio and bpmn.io for workflow execution and rule editing capabilities.	<p>The Following requirement is added as extra clause:</p> <p>"5.4 Developer shall disclose the origin of all software and hardware components used in the product including any open source or 3rd party licensed components.</p> <p>5.5 Bidder can quote open source solution. However, Open source Solution quoted by the Bidder should adhere with the following points:</p> <p>a. The bidder to provide full support in implementation and maintenance for the open source technologies in terms of upgradation, patching etc.</p> <p>b. The bidder should provide the list of all open source libraries being used in the platform. None of these should consist of any malicious code/script. All such libraries/code should undergo SAST.</p> <p>c. Developer shall disclose all binary executables (i.e. compiled or byte code; source code is not required) of the software, including all libraries or components.</p> <p>d. The source code shall be available for the community / adopter / end-user to study and modify the software and to redistribute copies of either the original or modified software.</p> <p>e. Code maintenance / support for application/code should be available from a Service Provider/ reputed third party/ reputed community groups. "</p>
7	43	<u>Annexure-8</u>	Scope of Work	<p>7. Database:</p> <p>7.1. The Bank intends to have application which runs preferably on Oracle Database for which the Bank has full use license.</p> <p>7.2. If the Database is used other than oracle, Bidder to mention the cost separately in the Bill of Material.</p> <p>7.3. The selected Bidder will have to provide complete support for installation, implementation, maintenance etc. during the period of the contract.</p> <p>7.4. The sizing methodology and working will need to be done by the bidder and submit to the Bank as part of technical bid.</p>	Is Postgres acceptable?	Bidder can quote any Database solution, which supports the Solution proposed by the Bidder. However, if database is other than oracle, Bidder has to quote the cost for the same in the Bill of material.




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8	47	<u>Annexure-8</u>	Scope of Work	15. Data Migration 15.1 No Data Migration Activity in the initial stages.	is data migration planned in the later stages of the solution?	This RFP Clause stands deleted.

Date: 24/06/2020

Place: Bengaluru


Deputy General Manager
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